



our other
support
services

benevolent services

- Help Line
- Welfare Rights Advice
- Advocacy & Referral
- Community Outreach Scheme
- Drop-In
- Peer Support
- Quarterly Newsletter

therapeutic services

- Complementary Therapies
- Counselling
- Respite & Retreat Opportunities

hardship services

- Temporary Housing Solutions
- Application to hardship funds
- Call Back Scheme
- Travel assistance

health promotion

- Website Initiative
- Networking
- Information Resources
- HIV Awareness Training



how to
access
this service

service provision access

The KPS housing related support will be provided from **9.30am – 4.30pm (Mon-Fri)** by contacting the KPS Resources Centre (*Truro*) via the contact details below.

Community outreach and home visits can be arranged during normal working hours (*10am-4.30pm Mon-Fri*)

The hub drop-in

Every Tuesday & Wednesday
9.30am - 1pm – Piran Room
Other appointment times can be arranged.

how to contact us

Kernow Positive Support

P. O. Box 85
Bodmin PL31 1ZN

Office Tel: 01872 262221
Help line Tel: 01208 264866
Fax: 01872 262221
Email: housing@kpsdirect.com
Website: www.kpsdirect.com



KERNOW POSITIVE SUPPORT



Registered Charity No. 1104947

KPS Housing Related Support

01872 262221



service
provision

housing related support

The confidential and empathetic provision of housing needs and related support services for vulnerable people living with HIV and AIDS which achieves the objective of improving or maintaining independence.

The service is intended to provide specialist support particularly in times of crisis. To enable people to assess their independent living/life skills and to develop necessary skills through the provision of advocacy or referral for suitable training and support.

Effective liaison with social landlords, homelessness services, Department of Adult Social Care, Children's Services, Health Services, Youth Offending Team, National Offender Management Service and other statutory and voluntary organisations who may be a source of referrals or provide other services to service users.

KPS will provide a support assessment to all those accessing this service and priority will be given as appropriate on level of need.



cornwall's
best option

housing law & rights

Advice and advocacy on homelessness legislation, local authority and other landlord lettings policies, tenant/landlord law, communal property rights, anti social behaviour action and processes for seeking possession and eviction.

practical support

Support with DWP benefits, in particular housing benefit, Income Support and JSA, DLA, and related premiums. Assisting people to access Social Fund and other grants and loans, affordable furniture and the provision of adequate support in moving and resettlement.

other advice & advocacy

Support with money advice and debt management assistance. Support and assistance in negotiating with utilities, landlord and private companies to manage personal debts.

service
standard

This service provides floating support to individuals or households requiring support because they are vulnerable and have a support need in relation to living with HIV.

Those eligible to receive the service will be people who are living with HIV and have support needs, are homeless and/or at risk of losing their home, are moving on from supported housing or a family home to independent living, and are unlikely to sustain their independence without support.

KPS have the necessary knowledge, skills and experience of housing-related support and of working with people living with HIV.

KPS Direct - a web based initiative
www.kpsdirect.com