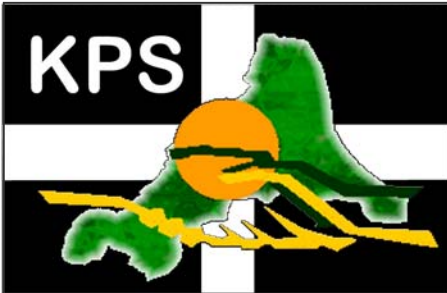


# Development Strategy 2004

Kernow Positive Support

SPECIALISED HIV INFORMATION,  
SUPPORT, RESPIRE & RETREAT

CORNWALL'S BEST OPTION



# **KPS Development Strategy 2004**

SPECIALISED HIV INFORMATION, SUPPORT HELP LINE - CORNWALL'S BEST OPTION

## **STAGE 1**

### **Current Services launched on 2<sup>nd</sup> February 2004**

#### **Telephone Help line & Information Service – 01208 264866**

KPS has established a telephone help line that will operate 3 days a week service (10am-4.30pm), and a 2 days a week early evening service (5.30pm-7pm). This service is staggered, allowing those working to access the help line. The help line will provide up-to-date information for other statutory and voluntary agencies requiring information on all aspect of HIV. Also, providing telephone support for those living with HIV, in terms of an information resource and listening ear. HIV-positive volunteers staff this help line.

During times that the fixed telephone landline is unable to be staffed (holidays etc) there will be a provision for the caller(s) to be automatically redirected to an 'on-call' volunteer, this may on occasions be to a mobile telephone, whereby the caller(s) will be notified of the higher call charge.

#### **eFax – 0870 1368493**

KPS has established a fax facility via eFax an online service via a computer. Those using this facility to forward information and documents to KPS do so by send faxes in the normal manner. KPS is sent the information via Email.

#### **KPS Online – [www.kpsdirect.com](http://www.kpsdirect.com)**

KPS has established a permanent Website providing extensive information on local, national and international HIV/AIDS related resources. Also including an online newsletter @KPS. This facility also allows two-way communication via Email: [office@kpsdirect.com](mailto:office@kpsdirect.com). The Website is updated on a regular basis.

#### **Charity Status**

KPS officially adopted our Declaration of Trust 'Governing Document' on 21<sup>st</sup> January 2004, and attained our charitable status from the Charity Commission on 16th July 2004 - Charity no. 1104947.

## **STAGE 2**

### **Service development for 2004**

#### **KPS Training & Sexual Health Promotion**

KPS wishes to extend its training opportunities, currently KPS has a small number of volunteers that are willing to go into the community. One volunteer in particular has carried out talks at the Falmouth Art College in 2002/3 for the Bethany Trust (Bodmin).

#### **KPS Therapeutic Services**

KPS wishes to establish an 'at home' complementary therapy facility, in which KPS will fund home visits by trained and qualified therapists. Funding is expected to be achieved through specific Trust Funds that are known to fund such projects. KPS also, wish to provide qualified Counsellors and make funds available to enable service users to access this service.

#### **KPS Small Grants Fund**

KPS wish to set-up a small grants fund, to give HIV-positive people and their dependent children living in Cornwall access to financial assistance when times of hardship occur.

#### **KPS Client Welfare Fund**

KPS wish to set-up a fund to enable service users to access peer support meetings as necessary at hired venues, KPS will also provide light refreshments at these meeting places. KPS also, wishes to give financial assistance to enable service users to attend specialized peer support weekend retreats and/or traveling reimbursements.

## **STAGE 3**

### **Future service development**

#### **KPS Resource & Drop-in facility**

It is KPS' intention to eventually set up a centre of operations through funding resources and liaison with local governmental bodies. Through acquiring a centre KPS will have the ability to provide an information resources centre, giving an opportunity for people to access in-house complementary therapies, counselling and specialised support groups, with drop-in facilities for those in the local community living with HIV. Whereby, service users can gain peer support in a safe environment, where they are able to interact, and gain support from others living with HIV, and empathetic volunteers.

#### **KPS Retreat & Respite Opportunities**

KPS hope eventually, if funding and a suitable premises is found, there will be low-cost accommodation for respite and retreat opportunities nationally that will be available in a safe, confidential and empathetic non-supervised care-management environment. Allowing supportive yet non-intrusive short-breaks for all those living with HIV within the UK, and other life-threatening conditions. KPS will not provide nursing or care-management support. Weeks will be set aside whereby, residents will be in the company of those with the same condition and/or at a similar stage of diagnosis regarding HIV.

The facility will also be available on specific occasions for small training courses on a residential and non-residential basis. It is envisaged that this facility will be offered on a local and national level.